

Why are you coming to our office today?



Polaris Eye Care is happy to assist you in receiving the appropriate insurance benefits for our services, however, there are more rules being applied to your usage of benefits than ever before. It is important to use the appropriate insurance coverage for each office visit.

We see some patients with vision problems and other patients for medical eye problems. In order to properly bill for your visit, we need to know the MAIN reason for your visit each time you are here.

If you are here for new glasses or contact lenses, we can only bill your vision coverage. If we uncover a medical concern, such as glaucoma, cataracts, or macular degeneration, we cannot do the medical testing today. We will need to schedule you on another day for the necessary medical testing. Conversely, if you are here because of a medical condition, such as flashes of light or pink eye, we cannot test you for new glasses or contact lenses today.

When the technician takes you back for your initial testing, you will be asked, “What is the MAIN reason for your visit today?” This will determine the pattern of testing and how your visit will be billed.

Today, I am here for a:

_____ Vision Exam

_____ Medical Eye Problem